

Water Safety Month 2023

Troubleshooting Chlorine Issues

Pool test shows no chlorine in pool

Possible Cause	Solution
Test kit or reagents	Replace test kit or reagents and test again
Too much chlorine/bleach out	Allow chlorine levels to drop or add neutralizer
High Bather Load	Add chlorine
Not enough or no free chlorine	Add chlorine to 2.0–3.0ppm
Chlorine has lost its effectiveness	Replace chlorine
Pool not stabilized	Add cyanuric acid to 10–15ppm

Rapid loss of Chlorine

Possible Cause	Solution
High Bather Load	Add chlorine
Pool not stabilized	Add cyanuric acid to 10–15ppm
Chlorine has lost its effectiveness	Replace chlorine
Controller not feeding chlorine	Clear alarm or turn up set point

Strong Chlorine smell

Possible cause	Solution
High bather load	Add chlorine
Not enough chlorine or no free chlorine	Superchlorinate to hit breakpoint
Chlorine has lost its effectiveness	Replace chlorine
No chlorine for an extended length of time	Superchlorinate and turnover pool